

ActiveAppointment



OPEN YOUR GARAGE TO THE WORLD 365 days per year / 24 hours per day
The service which allows dealer clients:

- ➔ **TO MAKE AN ON-LINE APPOINTMENT WITH THE GARAGE**
- ➔ **TO SEE THE REPAIR RECORD**

All this from the dealer web and automatically recorded in the DMS

WHAT IS AN ACTIVE APPOINTMENT?

It is a service which allows clients to make garage appointments through the Internet. Appointment confirmation is in real time and appears immediately in the Appointment Planner of Quiter AutoWeb 7.0. It is compatible with the webpage of the dealer. Using the Internet, the dealer client can:

- Make garage appointments online
- View personal details, past appointments, registered vehicles and garage records
- Thanks to its full integration with DMS, all the operations are in real time
- The appointments created through Active Appointment will appear in a different colour in our Standard Appointment Planner, offering the dealer a global solution.

The dealer has two different options for implementing the Active Appointment:

Standard

Offers the dealer a global solution. It has a custom web frontend featuring the corporate logo of the dealer, with access from its web page.

Custom

The custom feature allows the dealer to develop its own appointments web using the web services offered by Quiter.